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Contact Information**

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Larry Sprengel

**ASQ Contact  
Information**

**Region 12 Director**

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**Illiana Section Website**

[www.asq-illiana.org](http://www.asq-illiana.org)

## Message from the Chair

It is 2004 already. Where does all of the time go?

This January is our general business meeting at Sanfrattelo's in Glenwood. This is a **free** meeting. Yes! It is free meeting. How many times can you really get something for free? Plus the dinner is paid for by the section. Yep! **Free pizza and soft drinks.** What a great deal!

It is also an excellent opportunity to learn more about our section and what we are doing to help deliver value to our members. The Board members of the section will present information on the state of the section. There will be reports on programs, section membership as well as a Treasurer's report. Your dues help support our section. Come find out how we are spending your money!

If you can spare a little of your time, I encourage you to come to this meeting. **Plus, it's free!**

We have had a lot of positive feedback on section activities this year. I think our Board has done a fine job of providing good value to our membership. However we are always trying to improve and can always use a little help. Please consider volunteering. A little time can make a huge difference.

Personally I have been active as a Board member for about 5 years. When I first considered volunteering, I was a bit nervous. However I have had a great time. I have learned a lot and met a some very interesting people. The time commitment is very minimal. Everyone on the Board is a volunteer. Everyone is busy and understands how difficult devoting time can be. We work as a team to develop and implement new ideas. No previous experience is needed.

At the general meeting nominations for the slate are accepted. **Anyone who would like to help can volunteer.** The membership then votes and the slate of officers is approved.

I would like to thank Cal Labs for hosting the December Plant tour. Cal Labs is a fully accredited calibration facility. They showed us how they can calibrate a wide variety of equipment. It was extremely interesting.

In the next few months our programs include our joint meeting with the Chicago Section and general meetings on topics such as SPC, The Lean Office and Value Stream Mapping. For details on any of these meetings, please check the website (<http://www.asq-illiana.org>). You can also find the schedule for upcoming certification tests as well as copies of old newsletters.

Finally I would like to repeat some of the tips our Recertification Chair, Lloyd Welch, gave us in last months newsletter. The following are the most common errors members make when submitting their recertification paperwork.

*(continued...)*

### **Mission Statement**

Illiana Section 1213-ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.

## **Message from the Chair** (continued...)

- 1) The member forgot to sign all of the paperwork.
- 2) The member did not fill in their certification ID number.
- 3) They did not enclose a check for payment.

If you have any questions or comments, please feel free to email me at [dherz@landauerinc.com](mailto:dherz@landauerinc.com). I would especially like to hear from any member who thinks that they might be able to spare a few minutes a month to help the section.

## **To Illiana Members**

Recently Illiana issued a letter to our members that elected not to receive any email. The result of this decision means that the only way Illiana members will be aware of any section news is when the Illiana Signal will be sent to them by regular mail in August or January. The other alternative is to sign on to the Illiana website at <http://www.asq-illiana.org> to view the Illiana Signal for all the latest news if they have the computer available to them.

The letter offered to send any Illiana Section news to the members that elected not to have email sent was to protect them from any other unwanted emails. This decision was prompted by Illiana developing the internet site where all Illiana would be viewed and the considerable savings in printing, handling, and postage expenses. Illiana would have discontinued all mailings if it weren't for fact that 97 members did not have email addresses or they did not want any email at all. Illiana understands that if you are open to emails you are dumped on by a variety of services, etc. that are more nuisance than good. Illiana will continue to send the Illiana Signal Newsletter to those members that have elected not to receive emails until something better can be worked out.

In the interim if you have a computer at home or can use one at work without a problem from your management sign on at <http://www.asq-illiana.org> and view the Illiana Signal Newsletter.

ILLIANA section 1213 hopes your Holidays have been pleasant and your New Year wishes all come true.

Cordially, Your Illiana Board

## **A Call for Volunteers**

On January 27<sup>th</sup> Illiana will hold its annual election for the Board and enjoy free Pizza at Sanfratellos Restaurant in Glenwood, IL. We are looking for volunteers to fill any Board position. The Board meets on the second Tuesday of the month to discuss section business, make future plans and meets for the dinner meeting on the 4<sup>th</sup> Tuesday while in session from September thru May each year. We welcome any volunteers that have a few hours to spare each month.

## **Certification Tests**

<b><u>Exam List</u></b>	<b><u>Exam Date</u></b>	<b><u>Application Date</u></b>
<b><u>CQT/CRE/CFI/HACCP</u></b> <b>Biomedical</b> Certified Quality Manager Six Sigma Black Belt Location: Joliet Junior College	<b>March 6, 2004</b>	<b>January 9, 2004</b>
<b><u>CQE/CQA/CSQE/CQIA/CCT</u></b> Location: Joliet Junior College	<b>June 5, 2004</b>	<b>April 2, 2004</b>
<b><u>CQT/CRE/CFI/HACCP</u></b> <b>Biomedical</b> Certified Quality Manager Six Sigma Black Belt Location: Business and Career Institute at South Suburban College	<b>October 16, 2004</b>	<b>August 20, 2004</b>
<b><u>CQE/CQA/CSQE/CQIA/CCT</u></b> Location: Business and Career Institute at South Suburban College	<b>December 4, 2004</b>	<b>October 1, 2004</b>

## **Meeting Agenda for the Balance of 2004**

<b><u>Date</u></b>	<b><u>ASQ Contact</u></b>	<b><u>Topic</u></b>	<b><u>Location</u></b>	<b><u>Speaker</u></b>
1/27/2004	Pam Hale Mtg. & Officers Elections	Illiana Annual Bus	Sanfratellos Restaurant 127 Main Street Glenwood, IL (708) 758 5500	Don Herz
2/24/2004	Pam Hale	Quality in Health Care	Glenwood Oaks 106 N. Main St. Glenwood, IL (708) 758 4400	Steve Schuelke
3/23/2004	Pam Hale	Quality in A Lean Office	Holiday Inn Matteson 500 Holiday Drive Plaza Matteson, IL (708) 747 3500	Denise Rzonca
4/14/2004	Don Herz Pam Hale	Joint Meeting with Chicago Chapter	Rosewood Inn West Route 83 / Cicero Ave.	Chris Abrey

### ***Plan to Attend Illiana 1213 Dinner Meetings***

## **Meeting Logistics**

### **January 2004 Annual Business Meeting & Officers Election**

#### **Directions**

From North: Take I-94 to junction at I-94/I-80, go West on I-80 to Route 1 (Halsted Street) Exit South to 183<sup>rd</sup> Street East (Left) to first stop light, turn left over R.R. Tracks and East to Stop Light, slight bend to Right and continue ahead to Sanfratellos (about three blocks)

From West: I-80 East to Route 1 South (Halsted Street) Go South to 183<sup>rd</sup> Street and follow above directions.

From South: Take Route 1 North (Halsted Street) to 183<sup>rd</sup> Street East Right to first stop light and follow above directions.

**Sign on to the Illiana Website <http://www.asq-illiana.org> for any new information**